

Randy G. Wagoner

Synopsis of Qualifications and Experience

Personal:

43 years living with a degenerative physical disability
22 years personal experience as a wheelchair user
Diagnosed with a significant and permanent hearing loss

Disability Consulting:

20 years experience providing physical accessibility audits
20 years experience providing disability awareness training
Nearly 18 years experience as a federally trained ADA Compliance Consultant

Selected for Phase I of training as an ADA Compliance Consultant and Mediator through the National ADA Training and Implementation Network, a joint project of the US Department of Justice and Equal Employment Opportunity Commission and funded by the United States Congress. (400 people specifically selected Nationwide)

Selected for Phase II of training as an ADA Compliance Consultant and Mediator through the National ADA Training and Implementation Network, a joint project of the US Department of Justice and Equal Employment Opportunity Commission and funded by the United States Congress. (150 people specifically selected Nationwide)

Testified before the United States Senate (June 30, 1992) related to the ADA and Disability Policy. Participant in the President's Committee on Employment of People with Disabilities, Disability Leaders Network and Selected in 1993 as a participant in *People First - a Report to the President*

I have provided ADA and Disability Awareness training for literally thousands of clients including Dartmouth College and the US Department of the Interior. I trained 350 NASA facility managers to perform ADA facility audits. I have answered tens of thousands of ADA/Accessibility Technical Assistance questions. I have specific knowledge on the operation and policies of Law Enforcement and Public Safety agencies and have provided both practical trainings related to policies and procedures and awareness training related to interacting with people with disabilities.

Former Accessibility Services Coordinator – State of Vermont

My firm, Wagoner & Associates Inc. was named one of the Top 100 Disability Owned Businesses in the USA in 2007. (In the top 20 in NH)

I have provided "Expert Opinion" reports for numerous clients and national law firms contributing to successful settlements prior to trial.

Boards and Committee Positions:

Former Chair of the Vermont Accessibility Task Force
Dartmouth College ADA/504 Compliance Committee
Dartmouth-Hitchcock Memorial Hospital Board of Overseers
Town of Hartford, VT – Elected Select Board Member
National Association of ADA Coordinators
Round Table Group – Adjunct Professor
New England Police Benevolent Association – Regional VP
New Hampshire Governor's Council on Developmental Disabilities

Media Interviews/Articles:

I have been interviewed by the national and international media, including Forbes Small Business Magazine, the LA Times and ABC Nightly News. I have been published in several advocacy, business and human resource magazines, including the September 2000 issue of the *EEOC Review*, the fall 2000 issue of *Inspire*, an Australian publication focused on disability rights issues, and was a Featured Expert in the February 2004 issue of Commercial Builders & Architects Magazine.

A word on the "Expert" Title

While I am very proud to be considered an "Expert" in my field, I think it is important to note that I did not simply decide to give myself that title. I have been identified as an "Expert" by Round Table Group, a Washington, DC think tank and through the civil litigation process by virtue of my specific training and years of hands-on experience.

Some ADA "Experts" have no real experience with accessibility, discrimination or disability policy and culture. Many simply saw the incredible potential market in ADA compliance services. They may have attended a basic ADA training or gotten certified as "inspectors" or "specialists" by groups with NO AUTHORITY to Implement or Enforce the ADA and suddenly ADA Compliance shows up on their list of "expert" services.

My training comes directly from the National ADA Training and Implementation Network, a joint project of the US Department of Justice and the Equal Employment Opportunity Commission as well as my personal experience as a person with a disability.

Select Clients

- The US Department of the Interior
- The Whitney Museum of American Art – 5TH Ave., NYC
- Bechtel Inc. – NJ Light Rail Project
- Dartmouth College
- The National Science Foundation
- The State of Vermont
- Morrill Family Amusement Parks - Story Land USA
- The Montshire Museum of Science
- Ben & Jerry's Ice Cream
- The Appalachian Trail Council
- The Society of Ivy League Sports Directors
- The American Society of Landscape Architects
- The National Home Builders Association
- National Life Insurance Inc.
- Vermont League of Cities and Towns
- The New England Recreation Association
- The National Endowment for the Arts
- NASA – Langley Research Center
- The Association of Public Safety Communications Officials
- Combined Properties Inc. – Los Angeles, CA
- Several National Law Firms
- Numerous Hotel, Motel, Restaurant and Resort Chains.

