

**Americans with Disabilities Act
Compliance Services
Offered by Wagoner & Associates, Inc.**

ADA Title I – Employment

Detailed Reviews of:

- Job Descriptions
- Essential Functions
- Personnel Policies
- Recruitment
- Benefits Packages

Reasonable Accommodation Determination

Discipline and Termination Consultation

Staff Training:

- Disability Awareness
- ADA 101
- Supervision and the ADA
- Effective Communications and TTY
- Responding to an ADA Complaint

On-Site Facility Audits:

- Public Areas
- Staff Areas

Dispute Resolution & Mediation

Title II – State and Local Government

Self Evaluations & Transition Plans

*Covered entities were required to complete their self evaluation and transition plan by January 1993. Self evaluations are a detailed review of all facilities and programs offered by the covered entity and the transition plan identify what changes are needed, when they will be completed and who is responsible for the changes.

Emergency Management Planning – NIMS

Elections and the Help America Vote Act (HAVA)

Public Transportation Review

Training:

- Disability Awareness
- ADA 101
- Supervision and the ADA
- Effective Communications and TTY
- Responding to an ADA Complaint
- Providing Program Access
- Zoning and the ADA

Law Enforcement Agencies

- Specific Training for Law Enforcement Line Staff and Supervisors
- Specific Training for Emergency Communication Center Staff
- Emergency Communication Center On-Site Audits
- Law Enforcement Facility On-Site Audits
- Corrections Facility On-Site Audits
- Policy and Directive Review
- Review of Effective Communications Policy
- Review of Arrest, Search & Transport Policies
- Review of Booking & Holding Policies

ADA Title III – Public Accommodations

On-Site Facility Audits

- Parking
- Curb Ramps
- Sidewalks
- Accessible Routes
- Doors/Entrances
- Ramps/Elevators/Stairs
- Hardware/Operating Mechanisms
- Clear Space/Reach Ranges
- Signage
- Protruding Objects
- Fire Alarms
- Special Use Facilities
 - Transient Lodging Facilities
 - Recreation Facilities
 - Transportation Facilities
 - Medical Facilities
 - Court/Detention Facilities
 - Public Right of Ways

Customer/Client Policy Review

Effective Communications Review

Contracted ADA Coordinator Services

Pre-Construction Plan Review & Ongoing Monitoring

Complaint Response/Investigation/Defense

Dispute Resolution & Mediation

Customer/Client Transportation Review

Training:

- Disability Awareness
- ADA 101
- Effective Communications
- What is a Service Animal?
- Responding to an ADA Complaint
- Readily Achievable, an Ongoing Process
- Getting the Most From Your ADA Tax Credits
- Creative Barrier Removal

General Services

Keynote Addresses

Customized Workshops/Lectures

Signature Workshops:

- “Disabled for a Day” – Hands on workshop involving simulating disabilities for non-disabled attendees to offers just a brief glimpse into the daily lives of people with disabilities.
- “Bellybuttons, Belt Buckles & Backsides” – One wheelchair user’s point of view. This workshop teaches disability awareness with a humorous approach and allows an open dialog for awkward questions in a non-judgmental environment.

Full Services ADA Consultant Services

Wagoner & Associates is available to be retained to act as your firm’s one stop ADA Compliance shop. We provide initial reviews, recommendations for compliance improvements, training, complaint response and defense all in one package. Why pay a staff person and the overhead that includes for the 4 or 5 times a year you may need them. Let Wagoner & Associates meet your ADA compliance needs.

Expert Opinions/Witness Services

If you are already involved in a complaint or lawsuit (plaintiff or defendant) Wagoner & Associates can assist your legal team by researching the case ourselves and providing you with an expert opinion report as well as testimony if needed.